



Important Notice: Prescription ID Card Update

Dear Valued Member,

We want to inform you that effective January 1, 2025, you will be required to use a new ID Card to access your prescription benefits.

Important Action Required:

1. Destroy your old ID card after December 31, 2024.
2. Provide your new ID card at the pharmacy for any prescription needed as of January 1, 2025. Your new card will show **"ID Card Effective Date: January 1, 2025"** on the front and have the change featured below on the back.

2024 ID Card Back:

Member Information Member Experience & Helpline: 800-948-3253 Benefits & myHealthEZ: LTFbenefits.com		
Medical Network:		
Free Virtual Care: Doctor On Demand DoctorOnDemand.com, #800-997-6196		
Pharmacy: CVS Caremark 866-818-6911, Caremark.com		
RxGRP: RX3721	RxPCN: ADV	RxBIN: 004336

2025 ID Card Back:

Member Information Member Experience & Helpline: 800-948-3253 Benefits & myHealthEZ: LTFbenefits.com		
Medical Network:		
Free Virtual Care: Doctor On Demand DoctorOnDemand.com, #800-997-6196		
Pharmacy: CVS Caremark 833-894-0681, Caremark.com		
RxGRP: RX24NE	RxPCN: ADV	RxBIN: 004336

If you have any questions, please contact your HealthEZ team at 800-948-3253.